

TRADEMARK ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	SECURITY INTEREST		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
NCO Holdings, Inc.		04/03/2012	CORPORATION: DELAWARE
Transworld Systems Inc.		04/03/2012	CORPORATION: CALIFORNIA
Outsourcing Solutions Inc.		04/03/2012	CORPORATION: DELAWARE
Qualink, Inc.		04/03/2012	CORPORATION: WISCONSIN
APAC Customer Services, Inc.		04/03/2012	CORPORATION: ILLINOIS
University Accounting Service, LLC		04/03/2012	CORPORATION: WISCONSIN
Expert Global Solutions, Inc.		04/03/2012	CORPORATION: DELAWARE
RECEIVING PARTY DATA			
Name:	Barclays Bank PLC, as Collateral Agent		
Street Address:	745 Seventh Avenue - 26th Floor		
Internal Address:	Attn: Bank Debt Management		
City:	New York		
State/Country:	NEW YORK		
Postal Code:	10019		
Entity Type:	: UNITED KINGDOM		
PROPERTY NUMBERS Total: 91			
Property Type	Number	Word Mark	
Registration Number:	4003092	ARL AUSTRALIAN RECEIVABLES LIMITED AN NCO COMPANY	
Registration Number:	3424362	ASSETCARE	
Registration Number:	1783991	CDIS	
Registration Number:	1580533	CHECKBACK	
Registration Number:	3751371	COAST TO COAST CONSULTING, LLC AN NCO COMPANY	
Registration Number:	2758489	EARLY CONTACT	
Registration Number:	2550057	GREENFLAG CHECK GUARANTEE	
		GREENFLAG PROFIT RECOVERY BY TRANSWORLD	

TRADEMARK

Registration Number:	3100763	SYSTEMS
Registration Number:	1791840	JENNIFER LOOMIS & ASSOCIATES, INC.
Registration Number:	1780529	JLA
Registration Number:	1780531	JLA
Registration Number:	2466315	MAKING CASH FLOW
Registration Number:	2180029	MANAGEMENT ADJUSTMENT BUREAU
Registration Number:	1758668	MAS
Registration Number:	3437365	MEDCLR THE CLEAR SOLUTION TO HEALTHCARE RECEIVABLES
Registration Number:	3101014	MEDSOURCE
Registration Number:	1752873	MILLIKEN & MICHAELS
Registration Number:	1862739	M
Registration Number:	1051452	NATIONAL REVENUE CORPORATION
Registration Number:	2265996	NCO
Registration Number:	3703424	NCO 360
Registration Number:	3750620	NCO 360
Registration Number:	2671154	NCO ACCESS
Registration Number:	3074527	NCO ACCESS
Registration Number:	3078440	NCO ATTORNEY NETWORK SERVICES
Registration Number:	3707770	NCO CUSTOMER MANAGEMENT, INC.
Registration Number:	3707773	NCO CUSTOMER MANAGEMENT, LTD.
Registration Number:	3842074	NCO ELIGIBILITY PATIENT ADVOCACY LIAISON SERVICES ADVANTAGE
Registration Number:	2817564	NCO ERECOVEREASE
Registration Number:	2409705	NCO FINANCIAL SYSTEMS, INC.
Registration Number:	2270128	NCO GROUP
Registration Number:	3077555	NCO GROUP
Registration Number:	3626744	NCO NCO FINANCIAL SYSTEMS, INC.
Registration Number:	2785368	NCO PORTFOLIO MANAGEMENT
Registration Number:	3755342	NCO UNIVERSITY
Registration Number:	4000257	NCO VIRTUAL
Registration Number:	3164171	NCOEFORWARDEASE
Registration Number:	3584514	NCOEFORWARDEASE
Registration Number:	3033338	NCOEPAYMENTS
Registration Number:	3357061	NCOEPAYMENTS

Registration Number:	2969057	NCOEPAYMENTS
Registration Number:	3149535	NCOERECOVEREASE
Registration Number:	2760731	NCOPORTFOLIO
Registration Number:	2760730	NCOPORTFOLIO
Registration Number:	3813693	NORTH SHORE AGENCY
Registration Number:	1150020	NRC
Registration Number:	3769957	NSA NORTH SHORE AGENCY AN NCO COMPANY
Registration Number:	3769958	NSAC NORTH SHORE AGENCY CANADA AN NCO COMPANY
Registration Number:	3898625	OLPAYMENTS .COM
Registration Number:	2916543	OSI
Registration Number:	2306812	OSI
Registration Number:	2853399	OSI STRATEGIC RECEIVABLES OUTSOURCING
Registration Number:	1750367	PAYCO
Registration Number:	3765069	Q
Registration Number:	2183354	QUALINK
Registration Number:	2620901	RMH
Registration Number:	1852560	SELECT
Registration Number:	3719215	SST SYSTEMS & SERVICES TECHNOLOGIES, INC. AN NCO GROUP, INC. COMPANY
Registration Number:	2621256	TRANSWORLD SYSTEMS
Registration Number:	1312616	TRANSWORLD SYSTEMS INC.
Registration Number:	1726248	TSI
Registration Number:	1363713	TURNING RED INK TO BLACK ISN'T MAGIC. . . IT'S OUR JOB.
Registration Number:	1621598	UAS
Registration Number:	1612307	UAS
Registration Number:	1621599	UAS EXCELLENCE SINCE 1969
Registration Number:	2326266	
Registration Number:	2474901	APAC CUSTOMER SERVICES
Registration Number:	3663740	ATHOME SERVICE
Registration Number:	2511649	E.PAC
Registration Number:	1630310	CHECK SERV
Registration Number:	1617942	CHECK SERV
Registration Number:	1612308	UAS
Serial Number:	85026095	FORBES DOWLING LAWYERS

TRADEMARK

REEL: 004748 FRAME: 0029

Serial Number:	77909431	INSITE
Serial Number:	77961095	NCO
Serial Number:	77849138	NCO EUROPE
Serial Number:	85024964	NCO HEALTHCARE SERVICES
Serial Number:	85026093	NRC NATIONAL REVENUE CORPORATION AN NCO COMPANY
Serial Number:	77668919	QUALINK
Serial Number:	77852436	SMART
Serial Number:	85026094	STATEWIDE MERCANTILE SERVICES PTY LTD AN NCO COMPANY
Serial Number:	77913042	SYSTEMS INTEGRATOR
Serial Number:	77868035	TOTAL DEBT MANAGEMENT
Serial Number:	85225383	TRANSWORLD SYSTEMS UNIVERSITY
Serial Number:	85219538	TRANSWORLD SYSTEMS UNIVERSITY
Serial Number:	77668916	UAS UNIVERSITY ACCOUNTING SERVICE, LLC
Serial Number:	77887694	UNCOVER
Serial Number:	77894307	UNCOVER
Serial Number:	85418790	CXE THE POWER OF THE EXPERIENCE.
Serial Number:	85469082	EXPERT GLOBAL SOLUTIONS
Registration Number:	3707993	ALW SOURCING LLC

CORRESPONDENCE DATA

Fax Number: (302)636-5454

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.

Phone: 2024083121 x2348

Email: tnuckolls@cscinfo.com

Correspondent Name: Corporation Service Co.-J. Paterson

Address Line 1: 1090 Vermont Avenue, NW

Address Line 2: Suite 430

Address Line 4: Washington, DISTRICT OF COLUMBIA 20005

ATTORNEY DOCKET NUMBER:	157609 TQ
NAME OF SUBMITTER:	Tim Nuckolls
Signature:	/Tim Nuckolls/
Date:	04/05/2012

Total Attachments: 41

source=04-05-12 NCOHoldings-TM#page1.tif

TRADEMARK
REEL: 004748 FRAME: 0030

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**RECORDATION FORM COVER SHEET
TRADEMARKS ONLY**

To the Director of the U. S. Patent and Trademark Office: Please record the attached documents or the new address(es) below.

1. Name of conveying party(ies):

NCO Holdings, Inc.

- ☐ Individual(s) ☐ Association
☐ General Partnership ☐ Limited Partnership
☒ Corporation- State: Delaware
☐ Other _____

Citizenship (see guidelines) US - DE

Additional names of conveying parties attached? ☒ Yes ☐ No

2. Name and address of receiving party(ies)

Additional names, addresses, or citizenship attached? ☐ Yes

☒ No

Name: Barclays Bank PLC, as Collateral Agent

Internal

Address: Attn: Bank Debt Management

Street Address: 745 Seventh Avenue | 26th Floor

City: New York

State: NY

Country: USA Zip: 10019

- ☐ Association Citizenship _____
☐ General Partnership Citizenship _____
☐ Limited Partnership Citizenship _____
☐ Corporation Citizenship _____
☒ Other PLC Citizenship England

If assignee is not domiciled in the United States, a domestic representative designation is attached: ☐ Yes ☐ No
(Designations must be a separate document from assignment)

3. Nature of conveyance)/Execution Date(s) :

Execution Date(s) 04/03/2012

- ☐ Assignment ☐ Merger
☒ Security Agreement ☐ Change of Name
☐ Other _____

4. Application number(s) or registration number(s) and identification or description of the Trademark.

A. Trademark Application No.(s)

See Schedule A.

B. Trademark Registration No.(s)

See Schedule A

Additional sheet(s) attached? ☒ Yes ☐ No

C. Identification or Description of Trademark(s) (and Filing Date if Application or Registration Number is unknown):

5. Name & address of party to whom correspondence concerning document should be mailed:

Name: James P. Murphy, Legal Assistant

Internal Address: Cahill Gordon & Reindel LLP

Street Address: 80 Pine Street

City: New York

State: NY Zip: 10005

Phone Number: 212-701-3345

Fax Number: 212-378-2610

Email Address: jmurphy@cahill.com

6. Total number of applications and registrations involved:

91

7. Total fee (37 CFR 2.6(b)(6) & 3.41) \$


- ☐ Authorized to be charged to deposit account
☐ Enclosed

8. Payment Information:

Deposit Account Number _____

Authorized User Name _____

9. Signature:


Signature

JAMES P. MURPHY

Name of Person Signing

April 4, 2012

Date

Total number of pages including cover sheet, attachments, and document:

41

Documents to be recorded (including cover sheet) should be faxed to (571) 273-0140, or mailed to:
Mail Stop Assignment Recordation Services, Director of the USPTO, P.O. Box 1450, Alexandria, VA 22313-1450

Addendum to Cover Sheet for Trademarks

Transworld Systems Inc., a California Corporation

Outsourcing Solutions Inc. a Delaware Corporation

Qualink, Inc., a Wisconsin Corporation

APAC Customer Services, Inc., an Illinois Corporation

University Accounting Service, LLC, a Wisconsin LLC

Expert Global Solutions, Inc.. a Delaware Corporation

EXECUTION VERSION

FIRST LIEN INTELLECTUAL PROPERTY SECURITY AGREEMENT

This FIRST LIEN INTELLECTUAL PROPERTY SECURITY AGREEMENT (as amended, amended and restated, supplemented or otherwise modified from time to time, the “**IP Security Agreement**”) dated April 3, 2012, is made by the Persons listed on the signature pages hereof (collectively, the “**Grantors**”) in favor of BARCLAYS BANK PLC (“**Barclays Bank**”), as collateral agent (the “**Collateral Agent**”) for the Secured Parties (as defined in the Credit Agreement referred to below).

WHEREAS, EXPERT GLOBAL SOLUTIONS, INC. (f/k/a NCO GROUP, INC.), a Delaware corporation (the “**Lead Borrower**” or the “**Company**”), EXPERT GLOBAL SOLUTIONS, LLC, a Delaware limited liability company (the “**Parent**”), NCO FINANCIAL SYSTEMS, INC., a Pennsylvania corporation (“**NCOFS**”), APAC CUSTOMER SERVICES, INC., an Illinois corporation (“**APAC**” and, together with NCOFS, the “**Initial Co-Borrowers**”) and the Subsidiary Guarantors party thereto have entered into a First Lien Credit Agreement dated as of April 3, 2012 (as amended, amended and restated, supplemented or otherwise modified from time to time, the “**Credit Agreement**”), with Barclays Bank as Administrative Agent and Collateral Agent, and the Lender Parties party thereto. Terms defined in the Credit Agreement and not otherwise defined herein are used herein as defined in the Credit Agreement.

WHEREAS, as a condition precedent to the making of Advances and the issuance of Letters of Credit by the Lender Parties under the Credit Agreement and the entry into Secured Hedge Agreements by the Hedge Banks from time to time, each Grantor has executed and delivered that certain First Lien Security Agreement dated April 3, 2012 made by the Grantors to the Collateral Agent (as amended, amended and restated, supplemented or otherwise modified from time to time, the “**Security Agreement**”).

WHEREAS, under the terms of the Security Agreement, the Grantors have granted to the Collateral Agent, for the ratable benefit of the Secured Parties, a security interest in, among other property, certain intellectual property of the Grantors, and have agreed as a condition thereof to execute this IP Security Agreement for recording with the United States Patent and Trademark Office, the United States Copyright Office and other governmental authorities.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, each Grantor agrees as follows:

SECTION 1. Grant of Security. Each Grantor hereby grants to the Collateral Agent for the ratable benefit of the Secured Parties a security interest in all of such Grantor’s right, title and interest in and to the following (the “**Collateral**”):

(a) the patents and patent applications set forth in Schedule A hereto (the “**Patents**”);

(b) the trademark and service mark registrations and applications set forth in Schedule B hereto (provided that no security interest shall be granted in United States intent-to-use trademark applications to the extent that, and solely during the period in which, the grant of a security interest therein would impair the validity or enforceability of such intent-to-use trademark applications, or any trademark registrations issuing

therefrom, under applicable federal law), together with the goodwill symbolized thereby (the “**Trademarks**”);

(c) all copyrights, whether registered or unregistered, now owned or hereafter acquired by such Grantor, including, without limitation, the copyright registrations and applications and exclusive copyright licenses set forth in Schedule C hereto (the “**Copyrights**”);

(d) all reissues, divisions, continuations, continuations-in-part, extensions, renewals and reexaminations of any of the foregoing, all rights in the foregoing provided by international treaties or conventions, all rights corresponding thereto throughout the world and all other rights of any kind whatsoever of such Grantor accruing thereunder or pertaining thereto;

(e) any and all claims for damages and injunctive relief for past, present and future infringement, dilution, misappropriation, violation, misuse or breach with respect to any of the foregoing, with the right, but not the obligation, to sue for and collect, or otherwise recover, such damages; and

(f) any and all proceeds of, collateral for, income, royalties and other payments now or hereafter due and payable with respect to, and supporting obligations relating to, any and all of the Collateral of or arising from any of the foregoing.

SECTION 2. Security for Obligations. The grant of a security interest in, the Collateral by each Grantor under this IP Security Agreement secures the payment of all Obligations of such Grantor now or hereafter existing under or in respect of the Loan Documents and the Secured Hedge Agreements, whether direct or indirect, absolute or contingent, and whether for principal, reimbursement obligations, interest, premiums, penalties, fees, indemnifications, contract causes of action, costs, expenses or otherwise. Without limiting the generality of the foregoing, this IP Security Agreement secures, as to each Grantor, the payment of all amounts that constitute part of the Secured Obligations and that would be owed by such Grantor to any Secured Party under the Loan Documents or the Secured Hedge Agreements but for the fact that such Secured Obligations are unenforceable or not allowable due to the existence of a bankruptcy, reorganization or similar proceeding involving a Loan Party.

SECTION 3. Recordation. Each Grantor authorizes and requests that the Register of Copyrights, the Commissioner for Patents and the Commissioner for Trademarks and any other applicable government officer record this IP Security Agreement.

SECTION 4. Execution in Counterparts. This IP Security Agreement may be executed in any number of counterparts, each of which when so executed shall be deemed to be an original and all of which taken together shall constitute one and the same agreement.

SECTION 5. Grants, Rights and Remedies. This IP Security Agreement has been entered into in conjunction with the provisions of the Security Agreement. Each Grantor does hereby acknowledge and confirm that the grant of the security interest hereunder to, and the rights and remedies of, the Collateral Agent with respect to the Collateral are more fully set forth


in the Security Agreement, the terms and provisions of which are incorporated herein by reference as if fully set forth herein.

SECTION 6. Governing Law. This IP Security Agreement shall be governed by, and construed in accordance with, the laws of the State of New York.

[Remainder of page intentionally left blank]

IN WITNESS WHEREOF, each Grantor has caused this IP Security Agreement to be duly executed and delivered by its officer thereunto duly authorized as of the date first above written.

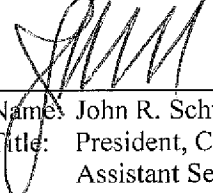
EXPERT GLOBAL SOLUTIONS, INC.
(f/k/a NCO GROUP, INC.)

By: 
Name: Thomas Erhardt
Title: Executive Vice President and
CFO

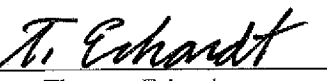
EXPERT GLOBAL SOLUTIONS, LLC

By: _____
Name: Thomas J. Kiehler
Title: Manager

NCO FINANCIAL SYSTEMS, INC.

By: 
Name: John R. Schwab
Title: President, CFO, Treasurer and
Assistant Secretary

APAC CUSTOMER SERVICES, INC.

By: 
Name: Thomas Erhardt
Title: Executive Vice President and
CFO

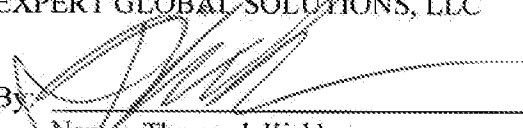
[IP Security Agreement Signature Page]

IN WITNESS WHEREOF, each Grantor has caused this IP Security Agreement to be duly executed and delivered by its officer thereunto duly authorized as of the date first above written.

EXPERT GLOBAL SOLUTIONS, INC.
(f/k/a NCO GROUP, INC.)

By: _____
Name: Thomas Erhardt
Title: Executive Vice President and
CFO

EXPERT GLOBAL SOLUTIONS, LLC

By: _____
Name: Thomas J. Kichler
Title: Manager

NCO FINANCIAL SYSTEMS, INC.

By: _____
Name: John R. Schwab
Title: President, CFO, Treasurer and
Assistant Secretary

APAC CUSTOMER SERVICES, INC.

By: _____
Name: Thomas Erhardt
Title: Executive Vice President and
CFO

[IP Security Agreement Signature Page]

Address for Notices:
507 Prudential Road
Horsham, PA 19044

ALW FINANCIAL, INC.
FCA FUNDING, INC.
NCO FUNDING, INC.
NCO GROUP INTERNATIONAL, INC.
NCO HOLDINGS, INC.

By: 

Name: Brian H. Callahan
Title: Senior Vice President and Treasurer of
each of the above entities on behalf of
each of the above entities

Address for Notices:
507 Prudential Road
Horsham, PA 19044

COMPASS INTERNATIONAL SERVICES
CORPORATION
OLD OSI LLC
OSI OUTSOURCING SERVICES
INTERNATIONAL, INC.
OSI RECOVERY SOLUTIONS, INC.
OUTSOURCING SOLUTIONS INC.
PACIFIC SOFTWARE CONSULTING, LLC
QUALINK, INC.
RMH TELESERVICES ASIA PACIFIC, INC.
SYSTEMS & SERVICES TECHNOLOGIES, INC.
TEMPEST RECOVERY SERVICES, INC.
TOTAL DEBT MANAGEMENT, INC.
TRANSWORLD SYSTEMS INC.
UNION SETTLEMENT ADMINISTRATOR
HOLDCO, INC.
UNION SETTLEMENT ADMINISTRATOR, INC.
UNIVERSITY ACCOUNTING SERVICES, LLC

By: 

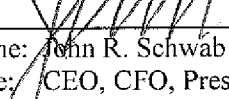
Name: John R. Schwab
Title: CEO, President, CFO, Treasurer and
Assistant Secretary of each of the
above entities on behalf of each of the
above entities

[IP Security Agreement Signature Page]

TRADEMARK
REEL: 004748 FRAME: 0039

Address for Notices:
507 Prudential Road
Horsham, PA 19044

APAC CUSTOMER MANAGEMNT, INC. (f/k/a
NCO CUSTOMER MANAGEMENT, INC.)

By: 
Name: John R. Schwab
Title: CEO, CFO, President and Treasurer

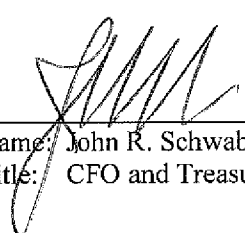
Address for Notices:
507 Prudential Road
Horsham, PA 19044

APAC CUSTOMER SERVICES OF IOWA, L.L.C.

By: _____
Name: James C. Gari
Title: Vice President, Treasurer and Assistant
Secretary

Address for Notices:
507 Prudential Road
Horsham, PA 19044

NCOP/MARLIN, INC.

By: 
Name: John R. Schwab
Title: CFO and Treasurer

[IP Security Agreement Signature Page]

Address for Notices:
507 Prudential Road
Horsham, PA 19044

APAC CUSTOMER MANAGEMNT, INC. (f/k/a
NCO CUSTOMER MANAGEMENT, INC.)

By: _____
Name: John R. Schwab
Title: CEO, CFO, President and Treasurer

Address for Notices:
507 Prudential Road
Horsham, PA 19044

APAC CUSTOMER SERVICES OF IOWA, L.L.C.

By: James C. Gari
Name: James C. Gari
Title: Vice President, Treasurer and Assistant
Secretary

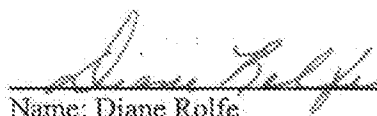
Address for Notices:
507 Prudential Road
Horsham, PA 19044

NCOP/MARLIN, INC.

By: _____
Name: John R. Schwab
Title: CFO and Treasurer

BARCLAYS BANK PLC, as Collateral Agent

By:


Name: Diane Rolfe

Title: Director

[IP Security Agreement Signature Page]

SCHEDULE A

Patents

None.

SCHEDULE B

Trademarks

UNITED STATES TRADEMARKS:

I. Trademark Registrations:

OWNER	REGISTRATION NUMBER	REGISTRATION DATE	TRADEMARK
ALW Sourcing, LLC	3,707,993	11/10/2009	ALW SOURCING LLC (Stylized) 
NCO Holdings, Inc.	4,003,092	07/26/2011	ARL AUSTRALIAN RECEIVABLES LIMITED AN NCO COMPANY (and Design) 
NCO Holdings, Inc.	3,424,362	05/06/2008	ASSETCARE
Transworld Systems, Inc.	1,783,991	07/27/1993	CDIS
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc.) ¹	1,580,533	01/30/1990	CHECKBACK

¹ Title owner to be updated with the USPTO following the Closing Date.

NCO Financial Systems, Inc. (as successor to Coast to Coast Consulting, LLC) ²	3,751,371	02/23/2010	COAST TO COAST CONSULTING, LLC AN NCO COMPANY (and Design)
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NCO Holdings, Inc.	2,758,489	09/02/2003	EARLY CONTACT
Transworld Systems, Inc.	2,550,057	03/19/2002	GREENFLAG CHECK GUARANTEE (and Design)



Transworld Systems, Inc.	3,100,763	06/06/2006	GREENFLAG PROFIT RECOVERY BY TRANSWORLD SYSTEMS (and Design)
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Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc.) ³	1,791,840	09/07/1993	JENNIFER LOOMIS & ASSOCIATES, INC.
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Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc.) ⁴	1,780,529	07/06/1993	JLA
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² Title owner to be updated with the USPTO following the Closing Date.

³ Title owner to be updated with the USPTO following the Closing Date.

⁴ Title owner to be updated with the USPTO following the Closing Date.

Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc.) ⁵	1,780,531	07/06/1993	JLA (and Design)
Outsourcing Solutions Inc.	2,466,315	07/03/2001	MAKING CASH FLOW
NCO Holdings, Inc.	2,180,029	08/11/1998	MANAGEMENT ADJUSTMENT BUREAU
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc.) ⁶	1,758,668	03/16/1993	MAS (Stylized)
			
NCO Holdings, Inc.	3,437,365	05/27/2008	MEDCLR THE CLEAR SOLUTION TO HEALTHCARE RECEIVABLES (and Design)
			
NCO Holdings, Inc.	3,101,014	06/06/2006	MEDSOURCE (and Design)
			
NCO Holdings, Inc.	1,752,873	02/16/1993	MILLIKEN & MICHAELS

⁵ Title owner to be updated with the USPTO following the Closing Date.

⁶ Title owner to be updated with the USPTO following the Closing Date.

NCO Holdings, Inc. 1,862,739

11/15/1994

M (Stylized)



NCO Holdings, Inc. 1,051,452

10/26/1976

NATIONAL REVENUE
CORPORATION

NCO Holdings, Inc. 2,265,996

08/03/1999

NCO (Stylized)



NCO Holdings, Inc. 3,703,424

10/27/2009

NCO 360

NCO Holdings, Inc. 3,750,620

02/06/2010

NCO 360 (and Design)



NCO Holdings, Inc. 2,671,154

01/07/2003

NCO ACCESS

NCO Holdings, Inc. 3,074,527

03/28/2006

NCO ACCESS (and Design)



NCO Holdings, Inc. 3,078,440

04/11/2006

NCO ATTORNEY NETWORK
SERVICES

NCO Holdings, Inc. 3,707,770

11/10/2009

NCO CUSTOMER MANAGEMENT,
INC. (and Design)



NCO Holdings, Inc. 3,707,773

11/10/2009

NCO CUSTOMER MANAGEMENT,
LTD. & DESIGN



NCO Holdings, Inc. 3,842,074

08/31/2010

NCO ELIGIBILITY PATIENT
ADVOCACY LIAISON SERVICES
ADVANTAGE (and Design)



NCO Holdings, Inc. 2,817,564

02/24/2004

NCO ERECOVEREASE

NCO Holdings, Inc. 2,409,705

12/05/2000

NCO FINANCIAL SYSTEMS, INC.

NCO Holdings, Inc. 2,270,128

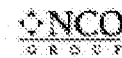
08/17/1999

NCO GROUP

NCO Holdings, Inc. 3,077,555

04/04/2006

NCO GROUP (and Design)



NCO Holdings, Inc. 3,626,744

05/26/2009

NCO NCO FINANCIAL SYSTEMS,
INC. (and Design)



Sched. B-5

NCO Holdings, Inc.	2,785,368	11/25/2003	NCO PORTFOLIO MANAGEMENT, INC.
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NCO Holdings, Inc.	3,755,342	03/02/2010	NCO UNIVERSITY (and Design)
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NCO Holdings, Inc.	4,000,257	07/26/2011	NCO VIRTUAL (and Design)
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NCO Holdings, Inc.	3,164,171	10/24/2006	NCOEFORWARDEASE (and Design)
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NCO Holdings, Inc.	3,584,514	03/03/2009	NCOEFORWARDEASE (and Design)
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NCO Holdings, Inc.	3,033,338	12/27/2005	NCOEPAYMENTS
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NCO Holdings, Inc.	3,357,061	12/18/2007	NCOEPAYMENTS (and Design)
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NCO Holdings, Inc.	2,969,057	07/19/2005	NCOEPAYMENTS (Stylized)
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NCO Holdings, Inc.	3,149,535	09/26/2006	NCOERECOVEREASE (and Design)
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NCO Holdings, Inc.	2,760,731	09/09/2003	NCOPORTFOLIO
NCO Holdings, Inc.	2,760,730	09/09/2003	NCOPORTFOLIO (Stylized)

NCOportfolio

NCO Holdings, Inc.	3,813,693	307/06/2010	NORTH SHORE AGENCY
NCO Holdings, Inc.	1,150,020	03/31/1981	NRC (and Design)



Transworld Systems Inc. (d/b/a North Shore Agency)	3,769,957	04/06/2010	NSA NORTH SHORE AGENCY AN NCO COMPANY (and Design)
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Transworld Systems Inc. (d/b/a North Shore Agency)	3,769,958	04/06/2010	NSAC NORTH SHORE AGENCY CANADA AN NCO COMPANY (and Design)
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NCO Holdings, Inc.	3,898,625	01/04/2011	OLPAYMENTS.COM (and Design)
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Outsourcing Solutions Inc.	2,916,543	01/04/2005	OSI
Outsourcing Solutions Inc.	2,306,812	01/11/2000	OSI
Outsourcing Solutions Inc.	2,853,399	06/15/2004	OSI STRATEGIC RECEIVABLES OUTSOURCING & DESIGN



Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc.) ⁷	1,750,367	02/02/1993	PAYCO
Qualink, Inc.	3,765,069	03/23/2010	Q (and Design)



Qualink, Inc.	2,183,354	08/25/1998	QUALINK
NCO Customer Management, Inc.	2,620,901	09/17/2002	RMH
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc.) ⁸	1,852,560	09/06/1994	SELECT

⁷ Title owner to be updated with the USPTO following the Closing Date.

⁸ Title owner to be updated with the USPTO following the Closing Date.

NCO Holdings, Inc.	3,719,215	12/01/2009	SST SYSTEMS & SERVICES TECHNOLOGIES, INC. AN NCO GROUP, INC. COMPANY (and Design)
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Transworld Systems Inc.	2,621,256	09/17/2002	TRANSWORLD SYSTEMS (Stylized)
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Transworld Systems

Transworld Systems Inc.	1,312,616	01/01/1985	TRANSWORLD SYSTEMS INC.
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Transworld Systems Inc.	1,726,248	10/20/1992	TSI
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NCO Holdings, Inc.	1,363,713	10/01/1985	TURNING RED INK TO BLACK ISN'T MAGIC. . . IT'S OUR JOB.
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Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc.) ⁹	1,621,598	11/06/1990	UAS
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Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc.) ¹⁰	1,612,307	09/04/1990	UAS
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Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc.) ¹¹	1,621,599	11/06/1990	UAS EXCELLENCE SINCE 1969 & DESIGN
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⁹ Title owner to be updated with the USPTO following the Closing Date.

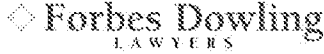




¹⁰ Title owner to be updated with the USPTO following the Closing Date.

¹¹ Title owner to be updated with the USPTO following the Closing Date.

APAC Customer Services, Inc.	2,326,266	03/07/2000	Miscellaneous Design
APAC Customer Services, Inc.	2,474,901	08/07/2001	APAC CUSTOMER SERVICES
APAC Customer Services, Inc.	3,663,740	08/04/2009	ATHOME SERVICE
APAC Customer Services, Inc.	2,511,649	11/27/2001	E.PAC
NCO Holdings, Inc.	1,630,310	01/01/1991	CHECK SERV
NCO Holdings, Inc.	1,617,942	10/16/1990	CHECK SERV (and Design)
			
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc.) ¹²	1,612,308	09/04/1990	UAS (Stylized)

¹² Title owner to be updated with the USPTO following the Closing Date.

II. Trademark Applications:

OWNER	APPLICATION NUMBER	TRADEMARK
NCO Holdings, Inc.	85/026095	FORBES DOWLING LAWYERS (and Design) 
NCO Holdings, Inc.	77/909431	INSITE
NCO Holdings, Inc.	77/961095	NCO (and Design) 
NCO Holdings, Inc.	77/849138	NCO EUROPE (and Design) 
NCO Holdings, Inc.	85/024964	NCO HEALTHCARE SERVICES (and Design) 
NCO Holdings, Inc.	85/026093	NRC NATIONAL REVENUE CORPORATION AN NCO COMPANY (and Design) 

Qualink, Inc. 77/668919

QUALINK (Stylized)

Qualink

NCO Holdings, Inc. 77/852436

SMART (and Design)

SMART

NCO Holdings, Inc. 85/026094

STATEWIDE MERCANTILE
SERVICES PTY LTD AN NCO
COMPANY (and Design)

Statewide
MERANTHA SERVICES PTY LTD
an NCO Company

NCO Holdings, Inc. 77/913042

SYSTEMS INTEGRATOR

NCO Holdings, Inc. 77/868035

TOTAL DEBT MANAGEMENT

NCO Holdings, Inc. 85/225383

TRANSWORLD SYSTEMS
UNIVERSITY (and Design)

Transworld Systems
UNIVERSITY

NCO Holdings, Inc. 85/219538

TRANSWORLD SYSTEMS
UNIVERSITY (and Design)

Transworld Systems
UNIVERSITY

University
Accounting Service,
LLC 77/668916

UAS UNIVERSITY ACCOUNTING
SERVICE, LLC (and Design)

UAS University
Accounting
Service, LLC

NCO Holdings, Inc. 77/887694

UNCOVER

NCO Holdings, Inc. 77/894307

UNCOVER (and Design)

UNCOVER

APAC Customer
Services, Inc.

85/418790

CXE THE POWER OF THE
EXPERIENCE. (Stylized)



The power of the experience


Expert Global
Solutions, Inc.

85/469082

EXPERT GLOBAL SOLUTIONS

OTHER TRADEMARKS:

I. Trademark Registrations:

OWNER	REGISTRATION NUMBER	COUNTRY/STATE	TRADEMARK
NCO Holdings, Inc.	1,327,373	Australia	ARL AUSTRALIAN RECEIVABLES LIMITED AN NCO COMPANY & DESIGN 
NCO Holdings, Inc.	1,157,530	Australia	AUSTRALIAN RECEIVABLES LIMITED
NCO Holdings, Inc.	1,359,369	Australia	NRC NATIONAL REVENUE CORPORATION AN NCO COMPANY & DESIGN 
Transworld Systems Inc.	9,163	California	CREDIT MANAGEMENT SERVICES
Transworld Systems Inc.	35,791	California	TRANSMITTAL
Transworld Systems Inc.	18,623	California	TRANSWORLD SYSTEMS, INC.
Transworld Systems Inc.	6,864	California	TSI
Transworld Systems Inc.	297,823	Canada	CREDIT MANAGEMENT SERVICES & DESIGN  Credit Management Services

Transworld Systems Inc. 601,749 Canada

GREENFLAG PROFIT
RECOVERY & DESIGN



NCO Holdings, Inc. 691,692 Canada

NCO (STYLIZED)



NCO Holdings, Inc. 690,728 Canada

NCO ACCESS

NCO Holdings, Inc. 691,688 Canada

NCO ATTORNEY NETWORK
SERVICE

NCO Holdings, Inc. 691,690 Canada

NCO ERECOVEREASE

NCO Holdings, Inc. 703,963 Canada

NCO GROUP & DESIGN



NCO Holdings, Inc. 690,726 Canada

NCOEPAYMENTS

NCO Holdings, Inc. 690,727 Canada

NCOPORTFOLIO

Outsourcing Solutions Inc. 648,882 Canada

OSI

Outsourcing Solutions Inc. 650,123 Canada

OSI STRATEGIC RECEIVABLES
OUTSOURCING & DESIGN



NCO Customer Management, Ltd 597,702 Canada

RMH

Transworld Systems Inc.	296,846	Canada	TRANSWORLD SYSTEMS
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Transworld Systems Inc.	296,845	Canada	TRANSWORLD SYSTEMS & DESIGN
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NCO Holdings, Inc.	4,029,280	China P.R.	NCO GROUP & DESIGN
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Transworld Systems Inc.	19851016532	Colorado	TRANSMITTAL
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NCO Holdings, Inc.	3,739,191	Community Trademark	NCO GROUP & DESIGN
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Transworld Systems Inc.	96-019	Illinois	TRANSMITTAL
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NCO Holdings, Inc.	1,276,054	India	NCO GROUP & DESIGN
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Federal Collection
Bureau, S.A. de C.V.

600,080

Mexico

OSI OUTSOURCING SOLUTIONS
INC. & DESIGN



Federal Collection
Bureau, S.A. de C.V.

622,793

Mexico

OSI OUTSOURCING SOLUTIONS
INCORPORATED & DESIGN



Transworld Systems
Inc.

21,130

New York

TRANSMITTAL

Transworld Systems
Inc.

30,350

Oklahoma

TRANSMITTAL

NCO Holdings, Inc.

185746-01

Panama

STAR CONTACT AN NCO
COMPANY & DESIGN



NCO Holdings, Inc.

18547-01

Panama

STAR CONTACT AN NCO
COMPANY & DESIGN



NCO Holdings, Inc.

4-2004-003366

Philippines

NCO GROUP & DESIGN



NCO Holdings, Inc. 61,296

Puerto Rico

NCO GROUP & DESIGN



NCO Holdings, Inc. 69,342

Puerto Rico

NCO NCO FINANCIAL SYSTEMS
OF PUERTO RICO, INC. &
DESIGN

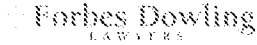



Transworld Systems
Inc. 11,517

Washington

TRANSMITTAL

II. Trademark Applications:

OWNER	APPLICATION NUMBER	COUNTRY/STATE	TRADEMARK
NCO Holdings, Inc.	1359370	Australia	FORBES DOWLING LAWYERS & DESIGN 
NCO Holdings, Inc.	1359371	Australia	STATEWIDE MERCANTILE SERVICES PTY LTD AN NCO COMPANY & DESIGN 
NCO Holdings, Inc.	1388140	Australia	STATEWIDE MERCANTILE SERVICES

SCHEDULE C

Copyrights

Sched. C-1

TRADEMARK
REEL: 004748 FRAME: 0064

UNITED STATES COPYRIGHTS

I. Copyright Registrations:

OWNER	TITLE	REGISTRATION NUMBER	REGISTRATION DATE
NCO Holdings, Inc.	["S" SYSTEM ACTIVATOR BOOKLET]	TX 723-798	11/07/1980
Transworld Systems Inc.	[CDIS MANUAL]	TX 4-162-555	11/03/1995
NCO Holdings, Inc.	ACCESS: ADVANCED CREDIT & COLLECTION ENVIRONMENTAL SUPPORT SYSTEM.	TX 3-096-160	05/16/1991
Outsourcing Solutions Inc.	ALCHAVO.COM INTERNET PROGRAM.	TXu 1-020-922	02/12/2001
Transworld Systems Inc.	CDIS SOFTWARE.	TX 4-068-714	06/05/1995
NCO Holdings, Inc.	CO-SOURCE, SALES, COLLECTIONS AND MANAGEMENT SYSTEM.	TXu 950-036	03/21/2001
NCO Holdings, Inc.	CONTINUING INDEPENDENT DISTRICT REPRESENTATIVE AGREEMENT TO MARKET FIELD CONTACT AND OTHER SERVICES.	TX 668-710	11/07/1980
NCO Holdings, Inc.	CONTINUING INDEPENDENT FIELD TRAINER REPRESENTATIVE AGREEMENT TO MARKET FIELD CONTACT AND OTHER SERVICES.	TX 668-711	11/07/1980
NCO Holdings, Inc.	CONTINUING INDEPENDENT SALES REPRESENTATIVE AGREEMENT TO MARKET FIELD CONTACT AND OTHER SERVICES.	TX 668-713	11/07/1980

NCO Holdings, Inc.	CONTINUING INDEPENDENT AREA REPRESENTATIVE AGREEMENT TO MARKET FIELD CONTACT AND OTHER SERVICES.	TX 668-712	11/07/1980
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ¹³	DUE DILIGENCE & TIMELY FILING.	SR 98-404	12/14/1988
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ¹⁴	DUE DILIGENCE & TIMELY FILING.	TX 2-467-608	12/14/1988
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ¹⁵	DUE DILIGENCE AND TIMELY FILING.	PA 401-185	12/14/1988
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ¹⁶	ELIGIBILITY REQUIREMENTS.	SR 98-405	12/14/1988
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ¹⁷	ELIGIBILITY REQUIREMENTS.	PA 401-186	12/14/1988
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation)	ELIGIBILITY REQUIREMENTS.	TX 2-467-604	12/14/1988

¹³ Title owner to be updated with the USCO following the Closing Date.

¹⁴ Title owner to be updated with the USCO following the Closing Date.

¹⁵ Title owner to be updated with the USCO following the Closing Date.

¹⁶ Title owner to be updated with the USCO following the Closing Date.

¹⁷ Title owner to be updated with the USCO following the Closing Date.

Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ¹⁸	ELIMINATING THE DETAILS : A GUIDE TO OUTSOURCING	TX 4-897-402	11/25/1998
Transworld Systems, Inc.	ELIMINATING THE HIGH COST OF DEBT COLLECTION.	TX 4-071-926	07/11/1995
NCO Holdings, Inc.	EXECUTIVE SYSTEM.	TX 685-540	11/07/1980
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ¹⁹	FEDERAL INTEREST BENEFIT & SPECIAL ALLOWANCES.	TX 2-467-605	12/14/1988
NCO Holdings, Inc.	FOR MULTIPLE LOCATION USE ONLY.	TX 723-797	11/07/1980
NCO Holdings, Inc.	FOR MULTIPLE LOCATION USE ONLY.	TX 723-794	11/07/1980
NCO Holdings, Inc.	FOR MULTIPLE LOCATION USE ONLY.	TX 723-793	11/07/1980
NCO Holdings, Inc.	GLB100.	TXu 1-060-662	09/11/2002
NCO Holdings, Inc.	GOLDEN SYSTEM.	TX 723-795	11/07/1980
NCO Holdings, Inc.	INDEPENDENT AREA REPRESENTATIVE AGREEMENT.	TX 668-705	11/07/1980
NCO Holdings, Inc.	INDEPENDENT DISTRICT REPRESENTATIVE AGREEMENT.	TX 668-706	11/07/1980
NCO Holdings, Inc.	INDEPENDENT FIELD TRAINER REPRESENTATIVE AGREEMENT.	TX 668-708	11/07/1980
NCO Holdings, Inc.	INDEPENDENT REGION REPRESENTATIVE AGREEMENT.	TX 668-707	11/07/1980

¹⁸ Title owner to be updated with the USCO following the Closing Date.

¹⁹ Title owner to be updated with the USCO following the Closing Date.

Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ²⁰	INTEREST BENEFITS & SPECIAL ALLOWANCE	SR 98-406	12/14/1988
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ²¹	INTEREST SUBSIDY, SPECIAL ALLOWANCES.	PA 401-172	12/14/1988
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ²²	LENDER RESPONSIBILITIES.	TX 2-467-607	12/14/1988
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ²³	LENDER RESPONSIBILITIES.	SR 98-400	12/14/1988
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ²⁴	LENDER RESPONSIBILITIES.	PA 401-177	12/14/1988
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ²⁵	LOAN PROGRAM OVERVIEW & ELIGIBILITY REQUIREMENTS.	TX 2-467-606	12/14/1988
NCO Holdings, Inc.	NATIONAL REVENUE CORPORATION EXECUTIVE CONSULTANTS SALES MANUAL.	TX 687-546	05/13/1981

²⁰ Title owner to be updated with the USCO following the Closing Date.

²¹ Title owner to be updated with the USCO following the Closing Date.

²² Title owner to be updated with the USCO following the Closing Date.

²³ Title owner to be updated with the USCO following the Closing Date.

²⁴ Title owner to be updated with the USCO following the Closing Date.

²⁵ Title owner to be updated with the USCO following the Closing Date.

NCO Holdings, Inc.	NATIONAL REVENUE CORPORATION INDEPENDENT SALES REPRESENTATIVE AGREEMENT.	TX 706-234	11/07/1980
NCO Holdings, Inc.	NATIONAL REVENUE CORPORATION NEW EXECUTIVE CONSULTANT INSTALLATION PROGRAM.	TX 687-544	05/13/1981
NCO Holdings, Inc.	NATIONAL REVENUE CORPORATION SYSTEM INSTRUCTIONS.	TX 723-796	11/07/1980
NCO Holdings, Inc.	NATIONAL REVENUE CORPORATION: N R C'S FIXED FEE PHILOSOPHY/RICHARD D. SCHULTZ.	TX 1-106-000	11/19/1982
NCO Holdings, Inc.	[NCO ERECOVEREASE]	TX 5-836-524	10/16/2003
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ²⁶	PROGRAM ORIENTATION.	PA 401-170	12/14/1988
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ²⁷	PROGRAM OVERVIEW.	SR 98-402	12/14/1988
NCO Holdings, Inc.	QUESTIONS & ANSWERS ABOUT YOUR CAREER PATH.	TX 687-543	05/13/1981
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ²⁸	REPAYMENT.	PA 401-104	12/14/1988

²⁶ Title owner to be updated with the USCO following the Closing Date.

²⁷ Title owner to be updated with the USCO following the Closing Date.

²⁸ Title owner to be updated with the USCO following the Closing Date.

NCO Holdings, Inc.	SALES MAKER SOFTWARE PROGRAM.	TX 5-837-934	07/24/2003
NCO Holdings, Inc.	SPECIAL INTRODUCTORY OFFER FOR ASSOCIATION MEMBERS.	TX 723-792	11/07/1980
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ²⁹	THE APPLICATION PROCESS	SR 98-401	12/14/1988
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ³⁰	THE APPLICATION PROCESS.	TX 2-467-602	12/14/1988
NCO Holdings, Inc.	THE FLIP KIT : BOOKLET NO. 2.	TX 710-894	05/13/1981
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ³¹	THE GSL APPLICATION PROCESS.	PA 401-198	12/14/1988
NCO Holdings, Inc.	THE PRESENTATION : BOOKLET NO. 1.	TX 687-545	05/13/1981
NCO Holdings, Inc.	THE PRESENTATION : OPTIONAL LEVELS OF SERVICE: BOOKLET NO. 3.	TX 710-893	05/13/1981
Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ³²	THE REPAYMENT PROCESS.	TX 2-467-603	12/14/1988

²⁹ Title owner to be updated with the USCO following the Closing Date.

³⁰ Title owner to be updated with the USCO following the Closing Date.

³¹ Title owner to be updated with the USCO following the Closing Date.

³² Title owner to be updated with the USCO following the Closing Date.

Outsourcing Solutions Inc. (as successor to OSI Support Services, Inc. as successor to Payco American Corporation) ³³	THE REPAYMENT PROCESS.	SR 98-399	12/14/1988
North Shore Agency, Inc.	THIS IS NOT A FINAL NOTICE.	TX 4-508-982	03/18/1997
NCO Holdings, Inc.	TOTAL CONCEPT COLLECTIONS.	TX 663-429	11/07/1980
NCO Holdings, Inc.	UNIVERSAL COLLECTION SYSTEM.	TXu 931-460	12/13/1999
NCO Holdings, Inc.	YOUR ALTERNATIVE COLLECTION SOURCE.	TX 723-791	11/07/1980
NCO Holdings, Inc.	CONTINUING INDEPENDENT REGION REPRESENTATIVE AGREEMENT TO MARKET FIELD CONTACT AND OTHER SERVICES.	TX 668-709	07/13/2000
NCO Financial Systems, Inc.	UNIVERSAL COLLECTION SYSTEM.	TXu 974-978	

II. Copyright Applications:

None.

³³ Title owner to be updated with the USCO following the Closing Date.

OTHER COPYRIGHTS

I. Copyright Registrations:

None.

II. Copyright Applications:

None.